



U.A. Local 71 Trust Funds Fonds en fiducie de l'A.U. section locale 71

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September 20, 2023

Re: Transition of pension and benefits administrative services to Ellement Consulting Group, effective November 1, 2023

The Boards of Trustees of the U.A. Local 71 Health & Welfare and Pension Trust Funds are pleased to announce that the Ellement Consulting Group ("Ellement") will be our new pension and benefits plan provider, **effective November 1, 2023.**

Ellement will be responsible for all plan related administration previously handled by Coughlin & Associates Ltd. This change is part of our continuous efforts to enhance the quality of service to our members and their families.

The transition process is already underway and Ellement has assigned a dedicated team to ensure a seamless and efficient experience for all our members. Rest assured that the change of service provider will have no impact on your hour bank and/or pension account balances and your benefit coverage will remain the same.

If you are covered for benefits in September, you can expect to receive a benefit package by mail, including your new benefit card and detailed instructions on how to claim and register for the Ellement benefits app prior to November 1st, 2023. This package will provide you with all the necessary information to smoothly navigate the transition and make the most of our new online services.

Note: *This letter and the benefits package are being sent using your language of preference record Ellement received from the previous benefits provider. Si vous souhaitez modifier votre langue de préférence ou obtenir une version française, veuillez contacter le bureau d'Ellement.*

We understand that you may have questions or concerns about this change and the Ellement team is committed to minimizing any disruptions. For additional information and answers to common questions, please refer to the attached FAQ document. In addition, please don't hesitate to contact Ellement's dedicated support line for U.A. Local 71 members at 613-319-6266 or toll-free at 1-844-431-6266, or by email at UALocal71@ellement.ca.

Our priority is to ensure that services continue with minimal interruption but there may be some initial adjustments and we appreciate your patience and understanding during this transition period. We value your membership and remain dedicated to delivering the highest quality of service to you.

Sincerely,

The Board of Trustees
U.A. Local 71 Health & Welfare and Pension Trust Funds

Encl.

Plan Administrator / Administrateur du régime
Ellement Consulting Group
1345 Taylor Avenue | Winnipeg | MB | R3M 3Y9